



WHAT IS A TRAINING HUB VS. TRAINING ROLES?



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ENVIRONMENTAL HEALTH TRAINING PROGRAM (EHTP)

VENN DIAGRAM OVERVIEW

PURPOSE:

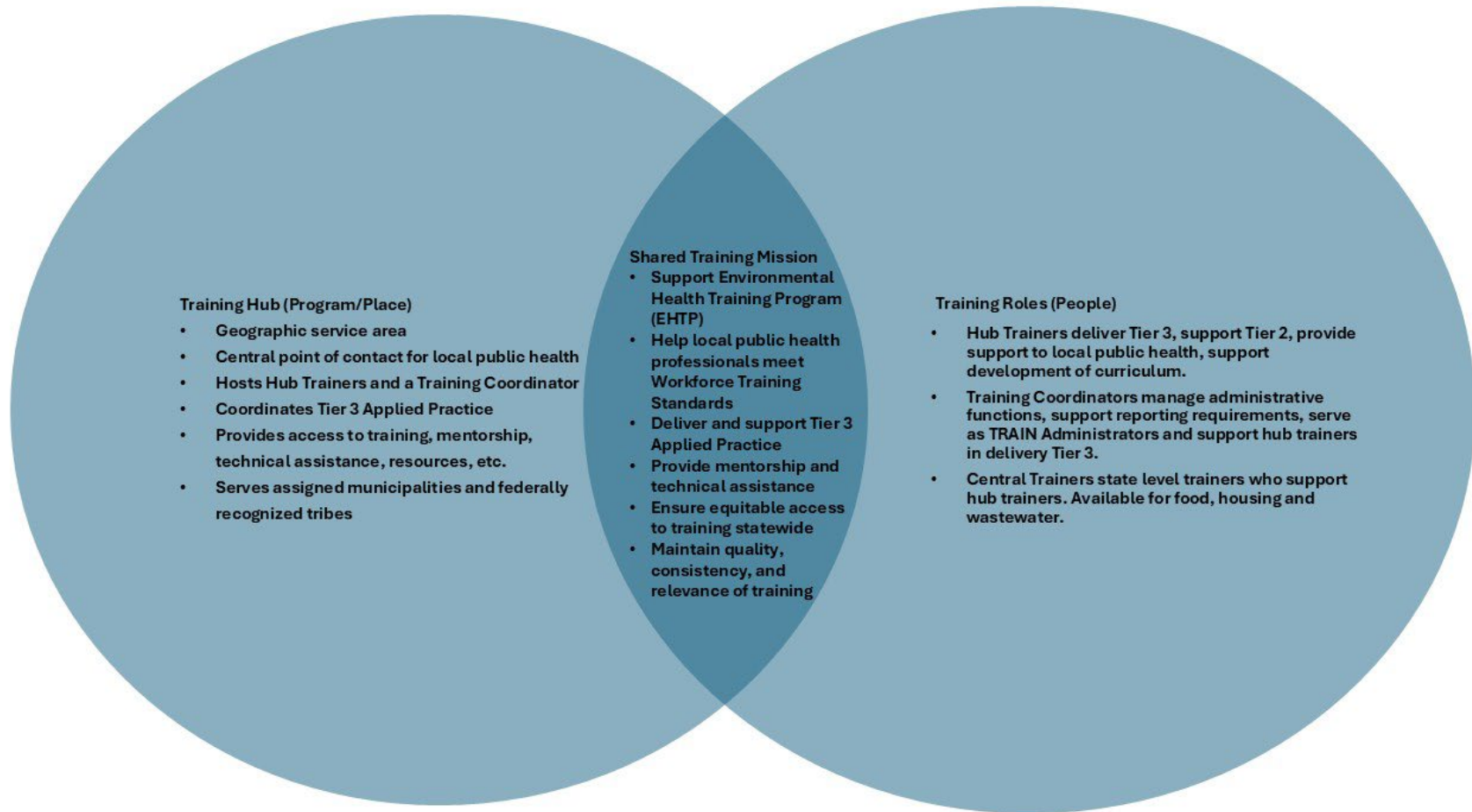
This diagram explains the difference between a Training Hub and Training Roles, and how they work together to support environmental health workforce training in Massachusetts. Training Hubs provide the structure for environmental health training, while training roles carry out the work within and across the hubs to support local public health professionals statewide.

Training Hub is the structure that supports training, it is not an individual.

Training Roles are the people who deliver and support training.

Shared Purpose hubs provide the structure; roles deliver the work.

VENN DIAGRAM – TRAINING PROGRAM



FREQUENTLY ASK QUESTIONS (FAQ)

1. What is the Environmental Health Training Program (EHTP)?

- a.** The Environmental Health Training Program (EHTP) provides an expanding and robust set of skill-based learning opportunities aligned with the environmental health duties of local public health professionals. The courses offered through EHTP assist local public health professionals in meeting the Workforce Training Standards.

2. What courses are currently offered through EHTP?

- a.** The Environmental Health Training Program currently offers the following courses:
 - i.** Massachusetts Retail Food Inspection Training
 - ii.** Massachusetts Housing Inspection Training

3. What additional courses are in development?

- a.** The following EHTP courses are currently in development:
 - i.** Recreational Camps
 - ii.** Wastewater
 - iii.** Pools
 - iv.** Tanning
 - v.** Body Art
 - vi.** Nuisances

4. What is the Massachusetts Training Hub Program?

- a. The Massachusetts Training Hub Program spearheads the delivery of training offered through EHTP. The program was established in 2023 as a key component of the Massachusetts Local Public Health Training Center (MA-LPHTC) to ensure geographically equitable training opportunities for local public health professionals across the state.

5. How many Training Hubs are there, and who do they serve?

- a. There are **10 Training Hubs** whose collective coverage area includes all **351 municipalities** in Massachusetts and **two federally recognized tribes**.
- b. Training Hubs serve as essential points of contact for local public health professionals by offering:
 - i. Mentorship
 - ii. In-person training opportunities
 - iii. Tier 3 applied practice
 - iv. Technical assistance
 - v. Training-related resources

6. What is a Hub?

- a. A Hub is a geographic location that hosts Hub Trainers and a Training Coordinator. The Hub’s mission is to support local public health professionals in meeting workforce training standards by offering Tier 3 Applied Practice and other training opportunities. The vision of the program is for Hubs to be a trusted resource for training, technical support, and questions related to environmental health practice.

7. What is a Hub Trainer’s role?

- a. The primary role of a Hub Trainer is to provide **Tier 3 Applied Practice** to eligible local public health professionals.
- b. Secondary responsibilities include:
 - i. Supporting the delivery and development of Tier 2 training
 - ii. Providing technical assistance for documentation review
 - iii. Offering additional training opportunities
- c. Hub Trainers may support inspections **only if they are not being paid with Hub funds**. Hub funds are intended solely to support the Hub Trainer’s primary and secondary training roles.

8. What is a Training Coordinator’s role?

- a. The Training Coordinator’s primary role is to support the administrative functions of the Hub training program.

Responsibilities include:

- i. Completing required reporting
- ii. Serving as the TRAIN administrator for the Hub
- iii. Supporting Hub Trainers in delivering Tier 3 Applied Practice

9. What is OLRH’s role?

- a. OLRH provides support to Training Hubs, Hub Trainers, and Training Coordinators as they carry out their scope of work. Additionally, OLRH supports the development of all tiers of the workforce training standards.

10. What is BU’s role?

- a. Boston University’s primary role is to develop and deliver **Tier 2 training content** as outlined in the workforce training standards.

11. What is a Central Trainer’s role?

- a. Central Trainer’s primary role is to support the development and training of Hub Trainers in Tier 3 content. Central Trainers also serve as a subject-matter resource for Hub Trainers by answering local public health–related questions.
- b. Central Trainers also maintain other responsibilities within their respective offices. Currently, Central Trainer roles exist only in the areas of:
 - i. Food
 - ii. Housing
 - iii. Wastewater

12. Who develops EHTP courses?

- a. EHTP courses are developed through collaboration among:
 - i. Massachusetts Department of Public Health
 - ii. Massachusetts Department of Environmental Protection
 - iii. Boston University School of Public Health
 - iv. Massachusetts Health Officers Association

- v. Massachusetts Environmental Health Association
 - vi. Training Hubs
- b. This partnership ensures training that integrates policy, research, and practical expertise to meet the evolving needs of local public health professionals.

13. What is the Massachusetts Retail Food Inspection Training Program?

- a. The Massachusetts Retail Food Inspection Training Program is designed for municipal and state health inspectors responsible for enforcing:
 - i. Massachusetts Sanitary Code 105 CMR 590.000
 - ii. The 2013 FDA Model Food Code and Supplements

14. What is the Massachusetts Housing Inspection Training Program?

- a. The Massachusetts Housing Inspection Training Program is designed for municipal and state health inspectors responsible for enforcing housing-related laws and regulations, including:
 - i. 105 CMR 400.000: General Administrative Procedures
 - ii. 105 CMR 410.000: Minimum Standards of Fitness for Human Habitation

15. What is the training Structure?

- a. This program includes three required tiers:
 - i. Tier 1 – Online self-study
 - ii. Tier 2 – Instructor-led classroom training
 - iii. Tier 3 – Applied practice in small groups or one-on-one